



DEPARTMENT OF THE TREASURY

United States Mint

Currently Approved Information Collection: Comment Request for Customer

Satisfaction and Opinion Surveys and Focus Group Interviews

AGENCY: United States Mint

ACTION: Notice and request for comments.

SUMMARY: The Department of the Treasury invites the general public and other Federal agencies to take this opportunity to comment on currently approved information collection 1525-0015, as required by the Paperwork Reduction Act of 1995, Public Law 104-13 (44 U.S.C. 3506(c)(2)(A)). Currently, the United States Mint, a bureau of the Department of the Treasury, is soliciting comments on the United States Mint customer satisfaction and opinion surveys and focus group interviews.

DATES: Written comments should be received on or before **[insert date 60 days after estimated date of publication in Federal Register]** to be assured of consideration.

ADDRESSES: Direct all written comments to Yvonne Pollard, Compliance Branch, United States Mint, 801 9th Street, NW, 6th Floor, Washington, DC 20220; (202) 354-6784 (this is not a toll-free number); YPollard@usmint.treas.gov.

FOR FURTHER INFORMATION CONTACT: Requests for additional information or copies of the information collection package should be directed to Yvonne Pollard, Compliance Branch, United States Mint, 801 9th Street, NW, 6th Floor, Washington, DC 20220; (202) 354-8400 (this is not a toll-free number); YPollard@usmint.treas.gov.

SUPPLEMENTARY INFORMATION:

Title: Quantitative Consumer Research – United States Mint Customer Spend Trajectory Research Survey.

OMB Number: 1525-0015

Abstract: The proposed customer satisfaction and opinion surveys will allow the United States Mint to assess the acceptance of, potential demand for, and barriers to acceptance of and increased demand for current and future United States Mint products, and the needs and desires of customers for more efficient, economical services.

Current Actions: The United States Mint conducts surveys, focus groups, and interviews to measure customer opinion and assess acceptance of, potential demand for, and barriers to acceptance of and increased demand for United States Mint products, and to determine the level of satisfaction of United States Mint customers and the public.

Type of Review: Extension of a currently approved collection.

Affected Public: Businesses or other for-profit or not-for-profit institutions; state, local, or tribal Governments; and individuals or households.

Estimated Number of Respondents: The estimated number of annual respondents is 3000.

Estimated Total Annual Burden Hours: The estimated number of annual burden hours is 1000.

REQUESTS FOR COMMENTS: Comments submitted in response to this notice will be summarized and/or included in the request for Office of Management and Budget approval. All comments will become a matter of public record. Comments are invited on: (a) Whether the collection of information is necessary for the proper performance of the functions of the agency, including whether the information shall have practical utility, (b) the accuracy of the agency's estimate of the burden of the collection of information, (c) ways to enhance the quality, utility, and clarity of the information to be collected, (d) ways to minimize the burden of the collection of information on respondents, including through the use of automated collection techniques or other forms of information technology, and (e) estimates of capital or start-up costs and costs of operation, maintenance, and purchase of services to provide information.

BILLING CODE: 4810-37

DATE: November 21, 2013.

Richard A. Peterson
Deputy Director
United State Mint

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